



2010-2011 Group Handbook



Contact Group Sales at 1.800.472.6670 or
groupsales@devilsheadresort.com to make your group
reservation!



Welcome to Devil's Head Resort

Dear Group Leader,

Thank you for considering Devil's Head Resort this season for a great ski adventure. This booklet contains all the information you will need to make your group trip to Devil's Head run smoothly.

Devil's Head provides groups with:

- Quick, convenient ticket purchasing
- Fast "In & Out" rental system with over 2000 sets of rental equipment including snowboards and shaped skies.
- Great Après Ski Buffet parties

Check out our wide-gradual beginner runs, intimidating mogul runs, awesome Terrain Park and Pipe, excellent night skiing and more. From après parties to coordinated Ski/Board lessons and NASTAR, we will work with you to make your trip the most exciting ski experience of the season.

Sincerely,

The Group Sales Staff

Contact us at 1.800.472.6670 or at groupsales@devilsheadresort.com

Visit us at www.devilsheadresort.com



Devil's Head Mountain Characteristics

Located: 3 hours from Chicago, 1 ½ hours Milwaukee, 30 Miles North of Madison off I-90/94, Exit 108-A on Hwy 78 South, 8 miles to county trunk DL, right on DL for 2 miles then right again onto Bluff Road

Number of Runs: 30, with the longest run being over 6600ft

Vertical: 500 feet (3rd highest in Wisconsin)

Slope Difficulty: Beginner.....30%
Intermediate.....40%
Advanced.....30%

Hours:

| | |
|-----------|---|
| Monday | 10:00 a.m. – 9:00 p.m. |
| Tuesday | 10:00 a.m. – 9:00 p.m. |
| Wednesday | 10:00 a.m. – 9:00 p.m. |
| Thursday | 10:00a.m. – 5:00 p.m. and 6:00 p.m. – 10:00 p.m.* |
| Friday | 10:00a.m. – 5:00 p.m. and 6:00 p.m. – 10:00 p.m.* |
| Saturday | 9:00 a.m. – 5:00 p.m. and 6:00 p.m. – 10:00 p.m.* |
| Sunday | 9:00 a.m. – 9:00 p.m. |
| Holidays | 9:00 a.m. – 5:00 p.m. and 6:00 p.m. – 10:00 p.m.* |

*Slopes close from 5:00 p.m. – 6:00 p.m. for grooming

Holidays: December 24, 2009 – January 3, 2010
January 15, 2010 – January 18, 2010
February 12, 2010 – February 15, 2010

Season: Day after Thanksgiving to late March
Weather Permitting

Snowmaking: 100% Coverage
358 SMI snow machines

Lighting: 90% of slopes

Lifts: 3 quad, 1 triple, 6 double chair lifts
2 Wonder Carpets
Uphill capacity: 17, 400 skiers per hour
Over 250 acres of ski able terrain



Group Rates

Group Rates are for groups of twenty (20) or more paid skiers.

- 2011 Group Ticket pricing is **\$30** per person, valid for either an Adult OR Junior Day lift Ticket
- Group Ski Rental pricing is \$22.
- Group Lessons available. See attached sheet for details.
- Receive One (1) **Complimentary** Lift Ticket for every 20 PAID skiers.
- Receive **Complimentary** Hotel Room for the day for bus drivers, if available.
- Consider offering you group a semi-private meal in our on-hill restaurant, Smokies. See the attached Après Ski Party menu for more details.
- A deposit of \$50.00 will guarantee your Group's reservation.
- The Group Leader is required to pay for all lift tickets, rentals, lessons, and other fees at one time with one form of payment.
- The Group Leader is responsible for distributing tickets and forms to their group members.
- The Group Ticket Window is located at the Avalanche Building.

Hours of Operation:

| | |
|--------------------|-------------------------|
| Monday – Wednesday | 10:00 a.m. – 9:00 p.m. |
| Thursday – Friday | 10:00 a.m. – 10:00 p.m. |
| Saturday & Holiday | 9:00 a.m. – 10:00 p.m. |
| Sunday | 9:00 a.m. – 9:00 p.m. |

Note: Lifts close from 5:00 p.m. to 6:00 p.m. for grooming Thursday – Saturday & Holidays.





Après Ski Parties

After a great day on the slopes and before loading for the trip home, relax and enjoy an après-ski party buffet located on the ski hill in Smokies (featuring ski-up deck, large circular fire place, and semi-private area for your group).

Taste of Wisconsin: \$11.95

Bratwurst & Sauerkraut
Hamburgers
Baked Beans
Coleslaw
Potato Salad
Condiments
Soda
Hot Cocoa

Southwestern Barbecue: \$13.95

BBQ Chicken
BBQ Ribs
Potato Salad
Coleslaw
Baked Beans
Dinner Rolls
Soda
Hot Cocoa

The Body Warmer: \$8.95

Beef Stew
Chili
Sourdough Bread bowls
Potato Salad
Cole Slaw
Soda
Hot Cocoa

Pizza Party: \$9.95

All-You-Can-Eat buffet, with choice of cheese, sausage & pepperoni pizzas.
Soda
Hot Cocoa

- Prices are per person plus 5.5% tax and 18% taxable Service Charge.
- Payment is made with one form of payment.
- For questions or more information, please contact Group Sales at 1.800.472.6670.



Ski & Ride School Group Lessons

- Group Lesson Length:** 90 minutes
- Lesson Times:** 10 a.m.
12 p.m.
2 p.m.
- Cost:** \$15.00 per Person
- Ages:** 9 and above
Ages 3-8 need to make arrangements with the Ski & Ride School.
- Payment:** The group leader is required to pay for all lessons at the Group Ticket Office.
- Participant Registration:** Group leaders are required to report to the Ski & Ride School desk in the Cliffhaus Ski Center at least 30 minutes before lesson time to turn in the group sales lesson receipt and register participants.
- Participant Check-In:** Lesson participants must report to the designated meeting area 15 minutes prior to lesson time.
- What if a lesson is missed?** If lesson participants miss a lesson, they may participate in the next group lesson, provided they notify the Ski & Ride School desk as soon as possible. There are NO REFUNDS on lessons not taken.

We offer a variety of lessons including pipe and park, moguls, and more. Please contact the Ski & Ride School for options.

KNOW THE CODE: This is a partial list, please be safety conscious.

1. Ski under control and in such a manner so that you can stop or avoid other skiers or objects.
2. When overtaking another skier/boarder you must avoid the person below you.
3. You must never stop where you obstruct a trail or are not visible from above.
4. When entering a trail or starting downhill, yield to other skiers.
5. All skiers/boarders shall use devices to help prevent runaway skis/boards.
6. You shall keep off closed trails and posted areas and observe all posted signs.
7. When riding a lift, you must be familiar with how to load and unload safely before loading.



Group Criteria & Responsibilities Day Ski Group

A \$50.00 deposit is required on all group reservations, ten (10) days after initial reservation is made. If you must cancel your reservation prior to arrival, you can apply the deposit to a future trip this season.

1. Call Group Sales **WITHIN 24 HOURS OF ARRIVAL** with the estimated number of lift tickets, rentals and lessons you will be purchasing and your estimated time of arrival.
2. If arriving by bus please have your driver proceed as far as possible to the end of the skiers' parking lot (see map). Have your group members remain on the bus while your group leader(s) proceed to the Group Ticket Office. The driver will be instructed where to park.
3. Any group arriving by individual means of transportation should be told in advance by the group leader where and when to meet the group leader to receive their tickets.
4. Go over the reservation form in detail with the ticket salesperson and **PAY IN FULL WITH ONE FORM OF PAYMENT** for all items which you are purchasing. You will be given lift tickets and rental forms to pass out to your group members.
5. All group leaders bringing minor skiers must have a rental contract form signed by the parent or guardian of any child and turn them in to the rental department with your rental form. Minor release forms are available online at www.devilsheadresort.com.
6. **There will be no replacement of lost, stolen or misplaced tickets.** Refunds for unused tickets may be made by a group sales representative only during the same transaction period.
7. Tickets cannot be left at the group sales window for distribution to the group members. The group leaders must make arrangements with the group members.

Thank you for your consideration!

The Group Sales Staff